Overview

Duty-free shops, favored by travelers, provide discounted products and a wide variety of choices. They suffered a significant revenue decline during the three-year COVID-19 pandemic but are now gradually bouncing back as travel resumes.

Suggest:

- 1. Increase the diversity of duty-free products.
- 2. Allow duty-free shops to operate 24 hours a day.

3. Collaborate with charitable organizations to handle perishable goods. **Purchase** details Type of Repurchase purchase surveys Questionnaires Satisfaction Reason for purchase & payment method

Research on Duty-Free Goods LIN, YU-TING **&Duty-Free Shops**

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surveys